

BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 3

18TH MARCH 2019

REPORT OF THE INTERIM CHIEF EXECUTIVE

SUPPORTING PEOPLE PROGRAMME GRANT

1. Purpose of report

1.1 The purpose of this report is to provide Committee with the following information:

- Full breakdown of the various services currently supported through the Supporting People Programme Grant (SPPG) within Bridgend County Borough Council (BCBC), (including the various financial detail) along with how this may have changed over recent years.
- The number of individuals supported through the SPPG and in what way.
- How decisions are made about where to spend the SPPG and how much in specific areas.
- How effective is the SPPG support that is provided across a variety of sectors within BCBC, to ensure that the grant is being targeted at the services most in need.

2. Connection to corporate improvement objectives/other corporate priorities

2.1 This report assists in the achievement of the following corporate priorities:

- Supporting a successful economy – taking steps to make the county a good place to do business, for people to live, work, study and visit, and to ensure that our schools are focused on raising the skills, qualifications and ambitions of all people in the county.
- Helping people to be more self-reliant – taking early steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services.
- Smarter use of resources – ensuring that all its resources (financial, physical, human and technological) are used as effectively and efficiently as possible and support the development of resources throughout the community that can help deliver the Council's priorities.

1. Background

1.1 The Supporting People Programme Grant (SPPG) is a Welsh Government programme, which provides housing related support to help vulnerable people to live as independently as possible. The aims of the Supporting People Programme are:

- to help prevent and tackle homelessness
- helping vulnerable people live as independently as possible
- providing people with the help they need to live in their own homes, hostels, sheltered housing or other specialist housing
- preventing problems in the first place or providing help as early as possible in order to reduce demand on other services such as health and social services
- providing help to complement the personal or medical care that some people may need
- ensuring quality services, which are delivered as efficiently and effectively as possible through joint working between organisations that plan and fund services and those that provide services
- promoting equality and reducing inequalities.

3.2 The SPPG is an early intervention programme which has preventing people from becoming homeless at its core. The vision for the Programme is “A Wales where nobody is homeless and everyone has a safe home where they can flourish”.¹

3.3 The SPPG provides vital funding to prevent homelessness and allows vulnerable service users to live as independently as possible, including young people with support needs, care leavers, older people, men and women experiencing domestic abuse and people with; criminal offending histories, learning disabilities, mental health issues, physical disabilities, substance misuse issues.

3.4 Services are a combination of generic and specialist provision to specific groups and can be broadly distinguished between fixed support, which is available on site and floating housing related support, which can be delivered to individuals across the County Borough.

4. Current situation/proposal

4.1 Full breakdown of the various services currently supported through the Supporting People Programme Grant within BCBC (including the various financial detail) along with how this may have changed over recent years.

4.1.1 For the period 01st April 2018 to 31st March 2019 Bridgend County Borough Council's (BCBC) Supporting People Programme Grant (SPPG) award is £5,816,385. This is a part of a wider £12,721,081.76 Welsh Government Flexible Funding Grant award.

¹ Supporting People Programme Practice Guidance 2018

- 4.1.2 BCBC's amount of SPPG has remained steady in recent years with the Grant award being the same in 2016-17 and 2017-18. The indicative allocation for 2019-20 is also £5,816,385. From the 2019/20 financial year the Supporting People Grant will form a part of a newly formed Housing Support Grant. An Independent Consultant was commissioned to undertake a homelessness review on behalf of the Authority and indications from that review indicated a growing demand for services e.g. an increase in number of presentations to the Assia suite, floor space users etc. This indicates not only a growing demand but an increase in complexity in the cases coming forward.
- 4.1.3 In order to achieve maximum value for money, avoid duplication and ensure effective services are being delivered, the SPPG can be aligned with other funding streams, such as Social Care, Violence against Women Domestic Abuse and Sexual Violence (VAWDASV), to jointly provide services.
- 4.1.4 Although there is flexibility within the boundaries set by Welsh Government (WG) there are limitations as to what the SPGG can fund. The grant can be used to complement and enhance services, but it cannot be used to fund social care services e.g. the SPPG cannot be used to fund shopping, cleaning and cooking, but can be used to support an individual to develop skills to make a success of their tenancy. The principle of the funding is to 'enable' and not 'care for'. It cannot fund commissioning activity of the Local Authority or housing management tasks, such as collecting rent.
- 4.1.5 **Appendix 1** sets out the services funded by the SPPG in Bridgend in 2018/19, including a brief description of the service and the SPPG funding allocated to each service in this financial year.
- 4.1.6 Currently in Bridgend the SPPG funds a variety of preventative and reactive services. 26% of provision is delivered internally, with 74% provided by external providers. Internal BCBC delivered services are agreed via annual Service Level Agreements and external services are commissioned in line with BCBC's Corporate Procurement Rules.
- 4.1.7 Needs planning and commissioning exercises ensure that expenditure of the SPPG is market tested and meets strategic priorities. Ongoing monitoring and evaluation of existing services ensures that provision continues to be relevant and meets the needs of service users. These exercises also allow us to ensure provision is appropriately managed e.g. data protection and safeguarding processes are in place and also helps to identify any gaps in provision and likewise where there is reducing demand for existing services.

4.2 The number of individuals supported through SPGG and in what way.

- 4.2.1 Throughout Wales the SPGG supports approximately 60,000² people per year to live independently. In Bridgend from January to December 2018 there were 2194 households supported utilising the SPPG. This does not include alarm services, as Welsh Government does not require them to be reported in Welsh Government outcomes returns. Locally in 2018/19 funding for 1,192 alarm units was provided.

² Figure from the Supporting People Programme Practice Guidance 2018

4.2.2 During the most recent 6 month reporting period (01st July to 31st December 2018) in Bridgend, excluding those receiving alarm services, 1353 households were supported. Of these:

- 399 service users accessed fixed accommodation support and
- 954 service users accessed floating support.

4.2.3 Of the 1353 households supported during this period 850 service users (63%) had more than one reason for needing support, and of those, 342 had more than two reasons for needing support. The fact that 63% of service users had multiple support needs highlights the often vulnerable and complex households and individuals the grant funding supports.

4.2.4 The SPGG provides funding for provision aimed at preventing or relieving homelessness and supporting individuals to live independently in their own home or supported housing and as part of their communities. It is a crucial instrument in the Council's ability to respond to accommodation, housing related support and homelessness prevention needs for people of all ages. The current programme of spend covers a broad element of needs and this is outlined in the table below.

SPPG Service User Spend Category	% of budget allocation in 2018/19 spend plan
People with Learning Disabilities	35.08%
Young People with Support Needs (16 to 24)	12.4%
Generic / Floating Support	11.32%
People with Mental Health Issues	16.42%
Women experiencing Domestic Abuse	5.64%
People over 55 years of age	5.39%
Single People with Support Needs	4.74%
Young people who are care leavers	1.77%
Families with Support Needs	3.09%
Expenditure which does not directly link to the spend plan categories above e.g. a role undertaking support needs assessments.	0.52%
Alarm Services (including in Sheltered/Extra Care)	1.32%
People with Substance Misuse Issues	1.15%
People with Refugee Status	0.64%
People with Criminal Offending History	0.51%

4.3. How decisions are made about where to spend the grant and how much in specific areas.

4.3.1 There is a combination of national, regional and local governance, which impacts on how the SPPG is spent. More detail on this is outlined in **Appendix 2**.

4.3.2 Internally a Supporting People Planning Group has been in place, meeting on an intermittent basis to discuss local and corporate priorities with regards to decisions on spend. Membership of the Group includes adult and children’s Social Services, Supporting People and Housing. This Group was set up some time ago and requires updating. It is intended to review the purpose and membership of this group in light of recent changes relating to funding streams, future funding guidance and the establishment of the Central Grants and Monitoring Team and its formal reporting structure to CMB/Cabinet.

4.3.3 The internal spending plan is influenced by relevant strategic plans and corporate priorities, such as the remodeling of children’s services, Regional Collaborative Committee (RCC), Regional Strategic Plan, Bridgend Public Services Board Wellbeing Plan, BCBC Corporate Plan and BCBC’s Homelessness Strategy.

4.3.4 A SPPG Spend Plan for 2019/20 has been submitted to Welsh Government and approval of the plan is expected by the end of March 2019. The 2019/20 Spend Plan allows for the continuation of key services to vulnerable service users and meets the contractual agreements currently in place. At any one time the majority of the budget is committed to projects that have been procured in line with Corporate Procurement Rules.

4.3.5 In response to a growing evidence of needs for particular client groups e.g significantly increasing presentations from people experiencing domestic abuse and homelessness presentations, which, compared to 2017/18 are expected to increase by 28% by the end of 2018/19, and operational challenges in delivering preventative and responsive services, the following key service areas have been allocated an increase in funding for 2019/20

<u>Service User Group</u>	<u>% increase in funding compared to 2018/19</u>	<u>What will the increase in funding achieve?</u>
People experiencing Domestic Abuse	58.01%	Additional support in the ‘Assia Suite’ and Multi Agency Safety Hub (MASH) to meet the needs of vulnerable service users.
People with Substance Misuse Issues	71.84%	Specialist Support Workers to support individuals and the implementation and preventative aspect of the newly formed Social Care and Recovery Team (SCART).

People with Criminal Offending Histories	102.12%	To continue delivery of a key specialist support service to this service user group.
Young People who are Care Leavers	65%	The continuation and further development of a supported accommodation scheme for this service user group, responding to the needs of a key corporate priority.
Single People with Support Needs (including rough sleepers)	100.80%	Funding allows for the continuation of a previously unmet need, specifically direct access temporary accommodation for rough sleepers.

- 4.3.6 The 2019/20 Spend Plan has also responded to significant budget cuts in the Housing Solutions budget, absorbing the funding of a number of key housing related services crucial to the delivery of the Council's duties under the Housing (Wales) Act 2014. Specifically this is key provision to vulnerable homeless persons, including provision for an Alternative to Bed & Breakfast Accommodation scheme and a Homeless Prevention and Financial Advice Service.
- 4.3.7 Where funding fluctuations or underspends occur, the Supporting People Team aims to be proactive and responsive to local and changing needs, which may not always be apparent at the programme planning stage. Spending is in line with agreed local and regional priorities and efforts are made to maximize the use of the grant. This has resulted in the projects listed in section 4.3.10 below to be put in place. It has in addition allowed increased funding to be made available to Telecare services.
- 4.3.8 Involvement and interaction with a number of corporate working groups and collaboration with other departments and officers has shaped and influenced the use of funding. In addition, partnership working with third sector agencies and the Community Safety Partnership has been positive in providing a collective response to rough sleepers in the town centre, with a collaborative approach being taken to tackling issues.
- 4.3.9 As another example, due to the cessation of a mental health contract in 2018/19, further funding was available to initiate a number of pilot projects during the current financial year. Alternative mental health related support services have been funded through the Social Care and Recovery Team (SCART) and the funding of individual services outlined below. A review of housing related mental health service requirements is currently being undertaken, which will identify any gaps in provision.
- 4.3.10 This funding has been allocated by inviting applications for eligible services, initially from internal colleagues, and evaluating applications against set criteria, with consideration of agreed local priorities. This has resulted in the following provision currently being funded:

- 4 units of short term emergency supported accommodation for looked after children (LAC) with a third sector agency.
- An enhancement of provision of direct access emergency accommodation for rough sleepers. Initially a pilot project for winter months, the demand for this service has meant that we are now utilising the SPPG to provide this provision on an ongoing basis. The service has been utilised by 125 separate individuals during the period 2nd November 2017 to 2nd November 2018. Of these, 53 individuals have secured suitable accommodation and 81 individuals have engaged to receive support in areas such as accessing health care, financial support and engaging in community activities.
- 6 support workers within the Social Care and Recovery Team (SCART), providing support for service users with mental health and substance misuse issues.
- An increase in the number of support workers within the Council's domestic abuse 'one stop shop' (Assia suite), to respond to evidenced need and increasing numbers of presentations from people experiencing domestic abuse.
- Funding for an additional Independent Domestic Violence Advocate (IDVA) to support the work of the Multi-Agency Safety Hub (MASH) in supporting victims of high risk domestic abuse.
- Funding to deliver tailored packages of housing related support to meet the needs of extraordinary cases, where existing provision is not suitable. A small number of individual cases have been funded in this way due to the complexity and vulnerability of the individuals concerned. These cases have involved multi-agency collaboration to progress.

4.4 How effective is the grant support that is provided across a variety of sectors within BCBC, to ensure that the grant is being targeted at the services most in need.

- 4.4.1 The SPPG makes significant contributions to BCBC meeting the requirements of the Housing (Wales) Act 2014 and the Social Services and Wellbeing (Wales) Act 2014. It helps vulnerable people address problems, such as debt, employment, tenancy management, substance misuse, domestic abuse, sexual violence, and mental health issues.
- 4.4.2 Providing this support reduces or prevents the need for more costly interventions, such as by the NHS, social care and the criminal justice system. An independent review of homelessness services in Bridgend undertaken locally between July – October 2018 for the development of BCBC's Homeless Strategy highlighted a number of notional costs which could be incurred by the public purse with regards to an individual supported by a SPPG funded service. These examples are supported by academic research papers published by a range of institutions and are included in the example case studies are outlined in **Appendix 3**.

- 4.4.3 With the aim of helping to evidence the impact of SPPG services, Welsh Government have funded a four year research project, utilising the Secure Anonymised Information Linkage Databank (SAIL) at Swansea University. Beginning in 2016 the research project obtains individual data from all Local Authority's across Wales and links the data to National Health Service (NHS) data, including hospital and G.P records. The purpose is to track service users of SPPG funded services with use of the health services.
- 4.4.4 As part of this research an 'Emerging Findings' report was published in October 2018. The report suggests that the SPPG supports vulnerable individuals in need, with evidence showing that service users who access SPPG funded services use health services more than the general population. The data suggests that SPPG service interventions have a positive impact on the use of NHS services, particularly with regards to A & E use. **Appendix 3** gives an example of the approximate costs and potential savings with regards to A&E services. The report is however clear in stating that more complex analysis is required before sufficiently robust evidence can be provided.
- 4.4.5 For the individual, evidence of successful outcomes can be seen through monitoring processes, which includes case studies, service user consultation and collection of 6 monthly outcomes. Outcomes for service users are measured against a set Welsh Government outcomes framework, which records progress on a 5 step basis, details of which are attached at **Appendix 4**. Each service will have an agreed timeframe to achieve the required outcomes.
- 4.4.6 If an individual has successfully achieved all of their desired outcomes, then they will exit the support service. Where a service is not able to support an individual to make progress with regards to any desired outcome, and it is evidenced that their needs exceed housing related support, they will look to make referrals to more appropriate support provision e.g. primary or secondary health services, social care etc.
- 4.4.7 As shown in this report the SPPG has been a valuable resource for the Local Authority in being able to pilot innovative solutions and positively react to situations or unmet demand for services.
- 4.4.8 Further the financial impact in providing services internally, across BCBC cannot be overlooked. For the 2019/20 budget £917,532.84 has been committed to funding internal services (see list below) . In addition vital funding has been committed to fund cross cutting, external provision. Without such services there would be significant financial implications for various areas of the Local Authority, including children's and adults Social Services. Examples include:
- Learning disability services = £1,568,947.81. This contributes to external supported living services.

- Domestic abuse = £487,766.88. This funds a variety of provision for this service user group, including refuge, drop in, floating support, children's and young person's service and a perpetrator programme.
- Young people who are care leavers = £170,260.00. This contributes to funding for accommodation for care leavers, including supported lodgings, 'When I'm Ready' and supported accommodation.
- Young people with support needs = £821,395.66. This funds a variety of provision for this service users group, including supported accommodation, mediation and floating support.
- People over the age of 55 with support needs = £298,368.73. This funds floating support and support at Extra Care schemes for this service user group.

4.5. Future of the SPPG

4.5.1 In October 2018, Welsh Government confirmed that it is to proceed with a two-grant approach around the Flexible Funding Grant.

4.5.2 From April 2019 there will be a Children and Communities Grant (CCG) (encompassing Flying Start, Families First, Childcare and Play, the Legacy Fund, St David's Day Fund, Promoting Positive Engagement for Young People (PPE) and Communities for Work Plus); and a Housing Support Grant (HSG) (encompassing SPPG, Homelessness Prevention, and Rent Smart Wales Enforcement). Internally, steps have been taken to improve joint planning and monitoring of all the early intervention and prevention grant services and a Central Grants Monitoring Team has been created. Internal governance procedures are also being aligned, with the creation of a 'Lead Forum' which will look at all priorities for all Grant expenditure.

4.5.3 The detail in this report is a reflection of the SPPG at the time of drafting, however these pending changes will impact upon the SPPG. The full impact on the SPPG is not yet known, with Welsh Government currently going through consultation exercises with regards to a new outcomes framework and grant conditions / guidance. Identification of any risks relating to future changes is difficult to predict at this time however any reduction in funding, or changes in eligibility and grant conditions, could effect the level of financial contributions to all or any of the particular client groups or projects identified within this report.

4.5.4 Although the HSG will operate from April 2019, the change will take place over two stages. For 2019-20 the existing guidance, instructions and memoranda of understanding in place to support individual Grants, including the SPPG will remain in force.

5. Effect upon policy framework and procedure rules

5.1 There is no effect upon the Policy Framework and Procedure Rules.

6. Equality Impact Assessment

6.1 Equality Impact Assessments will be undertaken where necessary, when developing commissioning plans and undertaking commissioning activity.

7. Well-being of Future Generations (Wales) Act 2015 implications

7.1 The well-being goals identified in the Act were considered in the preparation of this report. It is considered that there will be no significant or unacceptable impacts upon the achievement of well-being goals/objectives as a result of this report.

8. Financial implications

8.1 There are no direct financial implications resulting from this report. However any reduction in funding, or changes in eligibility and grant conditions, could effect the level of financial contributions to all or any of the particular client groups or projects identified within this report and could lead to financial pressures for the Council.

9. Recommendation

9.1 The Committee is recommended to note the contents of this report.

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18th March 2019

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Background documents:

Supporting People Programme Practice Guidance 2018

<https://gov.wales/docs/desh/publications/180730-supporting-people-programme-practice-guidance-2018-en.pdf>

Appendix 1 - Supporting People Programme Grant funded services 2018/19

Service User Category	Provider	Service Name	Brief Description of Service	2018/19 SPPG Funding	Meets BCBC corporate priorities *
Criminal Justice	Taff Housing Association	START (Support To Achieve Resettlement Together)	Floating support service for young people and adults leaving the secure estate, supporting individuals prior to their release from custody and after release in the community. The service also supports the operation of the 'Prisoner Pathway'.	£30,000 Jointly funded alongside Housing Solutions.	2
Domestic Abuse	BCBC	Independent Domestic Violence Advocate (IDVA)	An IDVA works in a multi-agency way to support and secure the safety for victims of high risk domestic abuse.	£15,022.15	1,2
Domestic Abuse	Calan DVS	Integrated Domestic Abuse Services	-Refuge and move on accommodation for women and children fleeing domestic abuse. -Drop in support as part of the 'Assia Suite' and peripatetic floating support for males and females experiencing domestic abuse. -Dedicated service assisting children, young people and parents who have experienced domestic abuse.	£388,563.45 Jointly funded alongside Social Services and Housing Solutions	1,2
Domestic Abuse	Calan DVS	Perpetrator Programme	As well as support to victims and children the programme supports perpetrators of domestic abuse to recognise the impact of their actions, with the aim of achieving change behaviour.	£14,332.90 Jointly funded alongside Housing Solutions.	1,2
General Needs	BCBC	Local Community Coordinator (LCC)	LCCs support vulnerable people to stabilise their lives in a community setting, ensuring people are aware of financial entitlements, tenancy arrangements remain secure and	£147,000	2,3

			processes of engagement with accommodation providers are supported.		
General Needs	Gwalia Care & Support	Bridgend Local Support	Floating support service providing drop in advice at a town centre based hub 6 days a week, short term support for up to 12 weeks and longer term support for up to 18 months. The service also provides group courses and drop in surgeries throughout the county borough.	£350,000	1,2
General Needs Private Rent Landlords and Tenants.	Wallich	Early Doors	Private landlords / agents can refer tenants for support with the aim of providing early interventions and preventing homelessness. The service will also look to support and build relationships with private sector landlords.	£75,000	2,3
Homeless Families Homeless young persons aged 16 & 17	Wallich	Brynmenyn House	Temporary Accommodation based service providing 16 units of temporary accommodation, with support on site 24/7. The service also provides an 'out of hours' service for BCBC Housing Solutions.	£179,992	1
Homeless Single People People with Substance & Alcohol Misuse	Wallich	Ty Ogwr Cornerstone Vesta	-Ty Ogwr provides 16 units of temporary accommodation for vulnerable single homeless persons. Support is available on site 24/7. -Cornerstone House provides 6 units of self-contained temporary accommodation for vulnerable single homeless persons. -Vesta provides 5 self-contained supported accommodation units, providing support to	£341,114	1,2

Issues (Vesta)			individuals who have a history of substance or alcohol misuse.		
Learning Disabilities	BCBC	Supported Living	Supports 24 individuals with a learning disability in the setting of their own home through a number of group homes situated throughout the County Borough.	£416,029 Jointly funded alongside Social Services	2,3
Learning Disabilities	Cartrefi Cymru	Supported Living	Supports 36 people with learning disabilities in the setting of their own home throughout the County Borough.	£667,756.03 Jointly funded alongside Social Services	2
Learning Disabilities	Drive	Supported Living	Supports 30 people with learning disabilities through a number of group homes throughout the County Borough.	£556,463.36 Jointly funded alongside Social Services	2
Learning Disabilities	Mirus	Supported Living	Supports 21 people with learning disabilities through a number of group homes throughout the County Borough.	£363,277.20 Jointly funded alongside Social Services	2
Mental Health	BCBC	Mental Health Community Support Workers	Sitting within BCBC's SCART (Social Care & Recovery Team) the service will support vulnerable persons to promote recover, independence, wellbeing and prevent homelessness.	£100,000	1,2
Mental Health Mild to Moderate Learning Disabilities	BCBC	Glyn Cynffig	16 unit accommodation and rehabilitation facility which provides support to vulnerable individuals who are at risk of or experiencing self-neglect, homelessness and significant exploitation; and individuals who have alcohol and substance misuse and require support with rehabilitation.	£234,087 Jointly funded alongside Social Services	1,2

Substance Misuse					
Mental Health	Homestyle	Healthy Eating & Digital Safety	Supporting vulnerable adults in the community courses are provided to enable people to develop skills in healthy eating and digital safety.	£30,400	2,3
Older Persons Persons with disabilities	BCBC	Telecare	665 alarms / sensors supporting older frail people and younger people with physical disabilities. On activation of an alarm or sensor then the monitoring centre utilises protocols to identify the most appropriate response. This may be 999 services or the Bridge Link Mobile Response service.	£65,125 Jointly funded alongside Social Services	1,2
Older Persons	Hafod	Alarms	10 units of alarms at Arosfa (a type of sheltered accommodation).	£2.83 per week, per unit	1,2
Older Persons	Hafod	Alarms	10 units of alarms at sheltered accommodation.	£1.91 per week, per unit	1,2
Older Persons	Linc	Alarms	36 units of alarms at sheltered accommodation.	£2 per week, per unit	1,2
Older Persons	Valleys to Coast	Alarms	159 units of alarms at sheltered accommodation.	£1.38 per week, per unit	1,2
Older Persons	Wales & West	Alarms	274 units of alarms at sheltered accommodation	Various rates ranging from £1.29 per unit to £5.85 per week per unit	1,2
Older Persons	Hafod	Sycamore Service	A floating support service available to anyone aged 55 years and over.	£220,000	1,2,3
Older Persons	Hafod	Transition into Extra Care	Providing housing related support to 45 households transitioning into the two new extra care schemes in the borough.	£50,000	1,2,3
Older Persons	Reach	Llys Ton	Housing related support at Llys Ton, an extra care scheme comprising of 39 flats.	£28,368.32	1,2,3

Refugees	Welsh Refugee Council	Refugee Resettlement Scheme	Housing related support to 6 Syrian families relocated in the County Borough.	£37,499.58 Jointly funded alongside Home Office	2
Substance Misuse	BCBC	Substance Misuse Community Support Workers	Sitting within BCBC's SCART (Social Care & Recovery Team) the service will support vulnerable persons to promote recover, independence, wellbeing and prevent homelessness.	£50,000	1,2
Young People / Care Leavers	BCBC	Independent Living Outreach Service	Based in a central support Hub the service works with young people 16-18 years of age, assisting them to develop the relevant skills in order to move on and live independently, providing a smooth transition for the young person to move into the community.	£50,270	2,3
Young People / Care Leavers	BCBC	Personal Advisor	Based within BCBC 16+ team the service provides direct support to care leavers to live independently and assist them with issues of accommodation, income, health, education, training and employment.	£32,171	1,2,3
Young People / Care Leavers	BCBC	Vocational Outreach Service	The Vocational Outreach service will support people aged 16+ who are accommodated in the Hub, in supported living, or in a fostering/supported lodgings placement, where there is disengagement in educational and vocational opportunities.	£39,997	1,2,3
Young People / Care Leavers	BCBC	Supported Lodgings	8 placements provided by individual support providers who, in their own homes host young people in who have been looked after by the Local Authority.	£69,260 Jointly funded alongside Social Services	1,2

Young People / Care Leavers	Dewis	Crisis Supported Living Scheme	4 units of supported accommodation for complex young people / care leavers, which are used for emergency placements where the current provision has broken or a planned placement move for young people. Staff on site 24/7.	£42,100 Jointly funded alongside Social Services	1,2
Young People with a Disability	BCBC	Independent Living Outreach Service	Supporting young people at Bakers Way (an overnight respite service) to prepare individuals to live as independently as possible.	£20,273	2,3
Young People	Llamau	Ty Cornel Morfa Crisis Intervention Mediation Supported Lodgings	-9 units of supported accommodation for homeless 16 & 17 year olds. Support available on site 24/7. -4 units of supported accommodation for homeless 16 & 17 year olds. Support available on site 24/7. -Intensive floating support for 16-21 year olds who are threatened with or imminently homeless. -Mediation service to support young people and families to maintain relationships, with the ultimate aim of preventing homelessness. Service also works with schools and youth clubs to prevent homelessness. -Coordinates external supported lodgings service, overseeing monitoring, training and support to providers and young people.	£305,245.32	1,2,3
Young People	Wallich	18-21 Scheme	-14 units of supported accommodation for homeless 18-21 year olds with support on site 24/7 and a minimum of 20 step down	£486,635.32	1,2,3

		MAC (Multi Agency & Complex Scheme)	<p>accommodation units throughout the County Borough.</p> <p>-8 units of supported accommodation for homeless 16-21 year olds with intensive and often complex support needs, including mental health issues, substance misuse issues and criminal offending histories. Support on site 24/7.</p>		
Vulnerable & Chaotic	Gwalia Care & Support	Kerrigan Project	<p>-Provides 8 static units of supported accommodation and 1 emergency bed for homeless individuals with high level and complex support needs, including mental health issues, substance misuse issues and criminal offending histories. Support is provided on site 24/7. The service also provides 6 units of step down accommodation.</p>	£270,000	1,2,3
Single Homeless People		Floor Space	<p>-Direct access provision providing a safe, dry and warm environment to sleep for homeless people. Provision is available from 8pm – 8am, 365 days a year. 9 units, with flexibility to increase during times of need e.g. extreme weather. Attached to the service is an engagement officer, providing intense, practical support to those who access Floor Space.</p>		

BCBC Corporate Priorities *

1. Supporting a successful economy – taking steps to make the county a good place to do business, for people to live, work, study and visit, and to ensure that our schools are focused on raising the skills, qualifications and ambitions of all people in the county.
2. Helping people to be more self-reliant – taking early steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services.
3. Smarter use of resources – ensuring that all its resources (financial, physical, human and technological) are used as effectively and efficiently as possible and support the development of resources throughout the community that can help deliver the Council's priorities.

Appendix 2 – Supporting People Programme Grant Governance

Supporting People National Advisory Board (SPNAB)

Nationally the Supporting People National Advisory Board (SPNAB) (without executive powers) advises Welsh Government in respect of strategic direction, policy and guidance for the SPPG. SPNAB is generally not involved with the day to day operation of the SPPG, but is an advisory body overseeing the programme. Amongst others its members include; Welsh Government, Welsh Local Government Association, Social Services Cymru, Public Health Wales, Cymorth Cymru, Regional Collaborative Committees (RCCs), Community Rehabilitation Service and three independent individuals.

Regional Collaborative Committees (RCCs)

Regional Collaborative Committees (RCCs) provide strategic direction and scrutiny at a regional level for SPPG expenditure. RCCs inform and advise Welsh Government and the Cabinet Secretary on regional and local delivery and compliance with the SPPG, linking in with Regional Partnership Boards, Planning Boards and other RCCs to enable a joined up approach. Each RCC is required to hold a Regional Spend Plan and Regional Strategic Plan.

Membership of an RCC will be made up of each Local Authority (elected members and/or officers), Health, Probation, support providers (long and short term services) and Public Health Wales. There must be equal representation of key groups, e.g. the number of Local Authority members should be equal to the number of support providers.

It is the RCC's role to scrutinise local Spend & Commissioning Plans to ensure compliance with Grant guidance and regional strategic plans. Although RCCs have no executive powers, they are able to advise Welsh Government should they feel a Spend or Commissioning Plan is not in line with SPPG principles. SPPG Spend and Commissioning Plans are required to be submitted to the RCC before submission to WG

Currently, Bridgend, alongside Neath Port Talbot County Borough Council and City and County of Swansea Council are members of the Western Bay RCC, however it is proposed that Bridgend leave the Western Bay RCC and formally join Merthyr Tydfil County Borough Council and Rhondda Cynnon Taf County Borough Council in the Cwm Taf RCC in line with the health board boundary change. A report recommending this proposal will be considered by Cabinet on 19th March 2019.

Appendix 3 – Service User Case Study 2018/19

Mark's Story



Mark started using recreational drugs when he was 15. As he became older his drug use increased. Mark went through periods of holding down jobs but his substance misuse became problematic - progressing from Cannabis to Heroin and eventually prevented Mark from holding down a job and maintaining a tenancy successfully.

Mark was convicted of a long period of acquisitive crimes including shoplifting and motor vehicle theft as well as intent to supply drugs to subsidise his drug use and was also convicted for an assault.

Mark's mental health had gradually declined over a number of years. He ended up in prison and his relationship with his family, particularly his mother had broken down irrevocably (at the time). On release from prison he was placed on Probation and was subject to a Drug Testing & Rehabilitation Requirement (DRR). Due to Mark's historic behaviour his mother refused to let him live with her.

Mark was also the victim of a serious assault where he was so violently beaten around his head that it affected his memory at times.

Mark began using a local night shelter in Bridgend and was referred to a local organisation for advice and support.

He subsequently secured private accommodation away from where he was brought up (Bridgend) where people resided who he felt could have a negative influence on his recovery.

He also benefitted from a grant for household goods when moving into his new flat.

Mark is engaging with his DRR without issue and has begun to rebuild ties with his family who are now providing him with emotional support. He has an expressed desire to become more healthy and is currently being supported to find a job.

Mark's cost scenarios

Scenario 1: Successful Prevention/Alleviation (for 12 months)		Cost
Preventative intervention by Bridgend Local Support Team & Housing Options team in BCBC * ₁		£826
SPPG funded Support (mean support cost, 12 weeks) * ₂		£600
Total Cost		£1,426
Scenario 2: Homelessness persists for 12 months		Cost
Processed by BCBC Housing Option Team (didn't take up assistance) * ₁		£558
<i>Rough Sleeping - common associated behaviours</i> * ₃		
Visits to A&E department		£2,340
Non-elective long stay in hospital		£5,432
Anti-social behaviour (6 incidents)		£4,038
Arrested and detained (four times)		£2,876
High intensity accommodation-based service (mean support cost, 12 weeks)		£4,884
4 month prison stay * ₄		£10,833
Support with substance misuse * ₅		£3,631
Total Cost		£34,592

*1 - Based on median unit costs reported in Acclaim Consulting (undated) 'Value for money in housing options and homelessness services London': Shelter

*2 - Based on support unit costs derived from University of York's 'Evaluation of Housing First Projects' (Bretherton & Pleace 2015).

*3 - Based on costs for anti-social behaviour/police and local authority admin costs (New Economy Unit: Cost Database v.1.4, 2015),, At what cost? An estimation of financial costs of single homelessness in UK (Crisis 2015)

*4 - Costs per place and costs per prisoner (National Offender Management Service 2016)

*5 -Based on unit costs of health and social care (PSSRU 2017).

Helen and Luke's story

Helen and Luke's story



Helen has a long history of mental health challenges and substance misuse. She previously attempted suicide and self-harm.

Her landlord served a notice to quit following damage caused by her son Luke (her adult son) who lives with her and who has Aspergers and has regular violent outbursts - sometimes directed at her.

Her anxiety increased due to the risk of being made homeless and she had self-harmed again by burning herself with a cigarette 'to release the pain she was feeling'.

Helen previously regularly self-medicated on Amphetamines and Cannabis. This eventually exacerbated her anxiety. She has IBS and continence challenges.

Luke struggles with his mental health also and smokes Cannabis regularly to self-medicate but Helen states that this has an even worse impact on his behaviour. Helen often doesn't feel safe with Luke at home due his violent outbursts.

Helen needed help to secure accommodation, access grants for a bond and rent in advance and required help with budgeting. She also required some longer ongoing support for her mental and physical health.

With support Helen found a suitable private tenancy and accessed GP and psychiatric services. She also accessed counselling through a mental health charity and had support around budgeting.

Through her support sessions Helen increased in confidence to the point where she made a condition of her son being allowed to live with her - that he had to accept ongoing support to manage his behaviour better. She previously had felt unable to be as assertive as she felt helpless and anxious.

Helen & Luke's cost scenarios

Scenario 1: Successful Prevention/Alleviation (for 12 months)		Cost
Preventative intervention by Bridgend Local Support Team & Housing Options team in BCBC * ₁		£826
SPPG Support (mean support cost, 12 weeks) * ₂		£600
Total Cost		£1,426
Scenario 2: Homelessness persists for 12 months		Cost
Processed by BCBC Housing Option Team (didn't take up assistance) * ₁		£558
Support with substance misuse (Helen) * ₃		£3,631
Mean hospital cost per episode of self-harm x 2 (Helen) * ₄		£1,618
Mean cost of supported accommodation for People with Autism (Luke) * ₃		£88,657
Total Cost		£94,464

*1 - Based on median unit costs reported in Acclaim Consulting (undated) 'Value for money in housing options and homelessness services London': Shelter

*2 - Based on support unit costs derived from University of York's 'Evaluation of Housing First Projects' (Bretherton & Pleave 2015).

*3 - Based on unit costs of health and social care (PSSRU 2017).

*4 General hospital costs in England of medical and psychiatric care for patients who self harm: a retrospective analysis (Lancet 2017).

Appendix 4 – SPPG Welsh Government Outcomes and Service User Categories

Outcomes

Below are the 11 outcomes that service users will work towards, with support from an SPPG funded service. Please note that all of the outcomes may not be relevant for any one individual. A service user can be working towards a minimum of 1 and a maximum of 11 of the below outcomes at any one time.

Promoting Personal and Community Safety

Feeling Safe

Contributing to the safety and wellbeing of themselves and others

Promoting Independence and Control

Managing accommodation

Managing relationships

Feeling part of the community

Promoting Economic Progress and Financial Control

Managing money

Engaging in education / learning

Engaging in employment / volunteering opportunities

Promoting Health and Wellbeing

Physically Healthy

Mentally Healthy

Leading a healthy and active life style

Service User Categories

The below table shows the SPPG support need categories, outlining the types of support needs. Any one individual may come into a variety of categories, but will be classed as having one 'lead need'.

Women experiencing Domestic Abuse	Men experiencing Domestic Abuse
People with Learning Disabilities	People with Mental Health issues
People with Substance Misuse issues (Alcohol)	People with Substance Misuse issues (Drugs)
People with Criminal Offending History	People with Refugee Status
People with Physical and/or Sensory Disabilities	People with Developmental Disorders (i.e. Autism)
People with Chronic Illness (including HIV & Aids)	Young People who are Care Leavers
Young People with Support Needs (16-24)	Single Parent Families with Support Needs
Families with Support Needs	Single People with Support Needs not listed elsewhere (25-54)
Generic Floating Support to prevent homelessness (exclusive of fixed site support)	Alarm Services (including Sheltered / Extra Care)
People over 55 years of age with Support Needs (exclusive of alarms)	

Measuring Progress

- Progress is measured on a 1-5 step basis. If step 5 is recorded then a service user has achieved the desired outcome e.g. they are able to budget appropriately, prioritising rent and food. Please see below for more details:

STEP	Step Definition (Summary only)
1	No Progress
2	Initial stages of goal progression
3	Some progression of time-bound goals
4	Substantial progression of time-bound goals
5	Goal Achieved

- Where a service user has made progress towards achieving a particular outcome a progression through the 5 step basis will be recorded, when compared against a previous review e.g. a person is working towards being able to budget appropriately and at the start of support was at a step 1, is currently at step 3 and working towards step 5.
- For the period 01st July to 31st December 2018 30% of all outcomes recorded achieved the maximum desired outcome (step 5). All other outcomes recorded were working towards the desired outcome.
- Individual projects may have indicative timescales for support, but the length of time each individual service user will take to achieve progress through the 1-5 steps will depend upon each individual.
- If an individual has successfully achieved all of their desired outcomes, then they will exit the support service. Where a service is not able to support an individual to make progress with regards to any desired outcome and it is evidenced that their needs exceed housing related support they will look to make referrals to more appropriate support provision e.g. primary or secondary health services, social care etc